

Kathi Niccum, Ed.D. ^[1]

Director of Education



Kathi comes to DPC with experience in developing patient-centered resources and providing educational experiences for kidney patients and dialysis staff. In her previous position as the Director of Patient Services at The Renal Network, she introduced patient empowerment programs, patient leadership positions and patient-centered care models. She developed and conducted training programs for patients and staff, including The Patient Whisperer, a patient/staff communication program which was presented around the country. In addition, she developed peer support training programs and health care team model agreements as well as collaborated with other organizations on home dialysis issues and pediatric resources. She also worked with patients and staff to resolve grievances and to address issues of involuntary discharge and barriers to placement. Her doctoral dissertation at Vanderbilt University was on The Effects of Instructional Strategies on Memory Retention in End-Stage Renal Disease Patients.

Dr. Niccum also teaches Gerontology college courses in the School of Health and Rehabilitation Sciences at Indiana University-Purdue University Indianapolis (IUPUI). She also has been the Human Services Department Chair of Ivy Tech Community College, a Behavioral Clinician in the Child Development Center of Riley Children's Hospital, and has provided child and family counseling.

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